

Experience

Banjo Health, Remote
Principal User Experience Designer | April 2022 – March 2024
Responsibilities:

- Defined and implemented a UX strategy aligned with business goals.
- Conducted user research driving data-informed designs for AI-powered healthcare platforms.
- Collaborated cross-functionally with engineering, product, and marketing teams.
- Advocated for WCAG 2.1 and Section 508 compliance, performing audits and integrating standards.
- Presented UX recommendations to stakeholders, securing alignment on strategic initiatives.
- Addressed complex design challenges with high-fidelity prototypes, interaction models, and enhancements.

Oracle Health (Formerly Cerner), Kansas City, MO
Senior User Experience Designer, Lead | March 2019 – April 2022
Responsibilities:

- Created interaction designs and prototypes for healthcare software used globally.
- Conducted information architecture assessments to streamline workflows and improve usability.
- Advocated for design accessibility and usability compliance, integrating WCAG and ADA guidelines.
- Collaborated with stakeholders in an Agile environment, ensuring iterative feedback integration.
- Mentored and onboarded junior designers, fostering professional growth and skill development.
- Managed cross-functional collaboration across international teams to align design efforts.

WellSky (Formerly Mediware), Lenexa, KS
Senior User Experience Designer, Graphic Designer | December 2014 – September 2018
Responsibilities:

- Spearheaded a corporate rebrand, developing comprehensive brand guidelines and design assets.
- Designed marketing collateral, trade show booths, and multimedia campaigns.
- Created user journeys, wireframes, and clickable prototypes for SaaS platforms.
- Conducted user research and usability testing to guide features and enhancements.
- Produced motion graphics, video content, and custom illustrations for advertising and events.
- Collaborated in Agile sprints to align design outputs with engineering deliverables.

American College of Clinical Pharmacy, Lenexa, KS
Senior Graphic Designer | April 2007 – January 2014
Responsibilities:

- Designed and produced event materials, advertising campaigns, and educational content.
- Created scientific illustrations for peer-reviewed medical publications and textbooks.
- Supported web design efforts with HTML/CSS enhancements and graphic updates.
- Developed and maintained branding across digital and print platforms.
- Designed over 70 pharmaceutical textbooks, managing complex text layouts and production workflows.

Skills

Design
Figma, InVision, Sketch, Zeplin, Axure, Adobe Suite, Affinity Suite, Wireframing, Journey Mapping, Information Architecture, Prototyping

Research
Usability Testing, User Interviews, Observation, Heuristic Evaluation, Competitive Analysis

Leadership
Mentoring, Conflict Resolution, Cross Team Communication, Empathy, Flexibility, Relationship Building

Awards

- Cerner Xtra Mile - 2019, 2020, 2021
- Medtrade Best Booth - 2016
- Association Trends All-Media - 2014
- TopCoder Poster Design, First Place - 2013

Education
Kansas City Art Institute
BFA - New Media

Certifications
HIPAA Associate
Cerner Corporation
March 2019

Transcendental Meditation
TM Technique
June 2017